



## Problems Solving and Decision Making

### Training Agenda

<b>Day 1</b>	Welcome & Program Overview	15 Minutes	10:00 AM – 10:15 AM
	What do we mean by “Problem”?	25 Minutes	10:15 AM – 10:40 AM
	How to deal with Problems	35 Minutes	10:40 AM – 11:15 AM
	What do we mean by “Problem”?	25 Minutes	10:15 AM – 10:40 AM
	How to deal with Problems		
	Coffee Break	15 Minutes	11:15 AM – 11:30 AM
	Identifying the Problem	45 Minutes	11:30 AM – 12:15 PM
	Problem Statement	35 Minutes	12:15 PM – 12:50 PM
	Conclusions	10 Minutes	12:50 PM – 1:00 PM
<b>Day 2</b>	Reviewing the previous day’s topics	15 Minutes	10:00 AM – 10:15 AM
	Problem Solving Concept	25 Minutes	10:15 AM – 10:40 AM
	Problem Solving Tools	35 Minutes	10:40 AM – 11:15 AM
	Coffee Break	15 Minutes	11:15 AM – 11:30 AM
	Problem Solving Tools	45 Minutes	11:30 AM – 12:15 PM
	Decision Making, Execution and Evaluation	35 Minutes	12:15 PM – 12:50 PM
	Conclusions	10 Minutes	12:50 PM – 1:00 PM